

INSTALLATION PLANNING

Start with the fleet. Plan the whole installation.

A practical conversation guide for new-build vehicles, retrofit programmes and technology upgrades.



Illustrative vehicle layout. Final positions are specified for each vehicle.

1. Vehicles and depots

Make, model and quantity. New-build or retrofit. Depot locations, vehicle availability and your operational contacts.

2. Systems and priorities

Current cameras, recorder, router, displays and software. Coverage gaps, footage workflow, passenger connectivity and driver visibility.

3. Timing and access

Planned build or delivery dates, working windows, site access and a representative vehicle for the first installation.

FROM SPECIFICATION TO HANDOVER

Agree the details before rollout.

System specification

Confirm coverage, equipment compatibility, recorder storage, display views, network access and any data services or licences.

Physical installation

Agree camera and monitor positions, mounting, cable routes, power connections and access for maintenance.

Connectivity and data

Confirm SIM responsibility, expected route coverage, user access, footage retrieval, hosting and retention requirements.

Commissioning

Agree the checks for each fitted system, including camera views, recording, connectivity and driver interfaces.

Handover and maintenance

Identify your operational and technical contacts. Agree documentation, familiarisation, fault reporting and ongoing support.

Useful information to bring

A sample vehicle specification, equipment list and photographs of accessible fitted systems. Do not send passwords or confidential incident footage with an initial enquiry.

Plan your next step

Share your vehicles, current equipment and priorities with the SURE team.

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[Prepare an enquiry on our review website](#)