Job Title: Business Analyst

Location: Bingham
Type: Full-Time

Role Overview

At **SURE Solutions**, we are a forward-thinking and fast-growing business specialising in **CCTV, telematics, and AI-driven software solutions** for the vehicle technology sector. With a focus on innovation, quality, and customer success, we are expanding our development team to create cutting-edge products that shape the future of **computer vision, vehicle telematics**, and **edge processing** technologies. Joining us means being part of a dynamic environment at the forefront of industry advancements, with opportunities to grow, lead, and make a meaningful impact.

We are seeking an experienced and detail-oriented **Business Analyst** to join our growing team. This role is pivotal in the development and deployment of **AI-driven and hardware-integrated software solutions**. As a Business Analyst, you will act as the key liaison between stakeholders and the development team, ensuring business goals are effectively translated into technical solutions.

You will facilitate the adoption of Agile practices, manage project risks, and ensure compliance with regulatory standards, helping drive efficiency and innovation across our product lifecycle.

Key Responsibilities

- **Requirements Gathering:** Collaborate with stakeholders, product managers, and technical teams to define and document business and technical requirements for AI and hardware-integrated software products.

- **Process Mapping:** Conduct process mapping and workflow analysis to identify areas for improvement and ensure alignment with business objectives.

- **Documentation:** Develop comprehensive documentation, including requirements specifications, user stories, and acceptance criteria, while adhering to compliance standards.

- **Agile Facilitation:** Organize and manage Agile ceremonies, including sprints, retrospectives, and daily stand-ups.

- **Risk Management:** Analyse and manage project risks to ensure initiatives remain on track and aligned with strategic goals.

- **Integration Support:** Work closely with hardware and software teams to understand integration requirements and constraints.

- **Compliance:** Ensure all products meet relevant regulatory and compliance standards for software and hardware solutions.

- **Project Coordination:** Create and maintain project plans, track progress, and coordinate deliverables across cross-functional teams.

- **Communication:** Serve as a liaison between business units and development teams, ensuring effective communication and alignment throughout the project lifecycle.

Required Skills and Qualifications

- **Experience:** Proven experience as a Business Analyst, ideally with exposure to **AI-driven software** and **hardware integration** projects.

- **Tools:** Proficiency with documentation and process mapping tools (e.g., **Visio, Lucidchart**).

- **Methodologies:** Familiarity with Agile frameworks (e.g., **Scrum, Kanban**) and project management tools (e.g., **Jira, Trello**).

- **Compliance Knowledge:** Understanding of compliance standards related to software and hardware product development.

- **Integration Expertise:** Experience working with hardware teams to define requirements and manage dependencies.

- **Skills:** Strong analytical, problem-solving, and organisational skills with excellent attention to detail.

- **Communication:** Excellent verbal and written communication skills, with the ability to work effectively across technical and non-technical teams.

- **Education:** Bachelor's or Master's degree in **Business, Computer Science, Engineering**, or a related field.

- **Certifications:** Project management certifications (e.g., **PMP, PRINCE2**) are a plus.