

Job Title: National Operations Project Manager

Location: Bingham **Type:** Full-time

Job Overview

SURE Solutions has evolved over the past two decades to become a leading provider of vehicle security and surveillance solutions in the UK. Since our inception, we have been dedicated to delivering crime prevention, specialist surveillance, and security products to a wide range of clients, including police forces, council enforcement offices, and personal protection services for care providers.

As part of our continuing growth, we are seeking an experienced **National Operations Project Manager** to coordinate and manage the successful delivery of our projects. In this role, you will work closely with our sales, purchasing, warehouse, and installation teams to develop action plans, manage resources, and ensure projects are completed on time, within budget, and to the highest standards. Strong time management, attention to detail, and excellent communication skills are essential.

Key Responsibilities

- Develop detailed project plans, including scope, deliverables, timelines, and resource requirements.
- Coordinate project initiation, execution, monitoring, and closure across multiple projects.
- Ensure all projects meet company standards, client expectations, and contractual obligations.
- Serve as the primary point of contact for internal teams (engineering, warehouse, installation) and external stakeholders (clients, suppliers).
- Facilitate clear communication and alignment among stakeholders.
- Manage client expectations and provide regular project updates.
- Identify risks and develop mitigation strategies to ensure project continuity.
- Address and resolve project issues promptly, escalating to senior management when necessary.
- Monitor project budgets and ensure efficient resource allocation.
- Review survey reports, bills of materials (BoM), and schematics; ensure clients understand project requirements.
- Break projects into manageable tasks with defined timeframes.
- Fully brief project installation teams before site attendance and oversee initial project phases.
- Schedule site visits and occasionally attend sites to discuss project details.



• Ensure all project documentation is accurate and up-to-date.

Requirements and Skills

- Proven experience in project management, preferably within technology, engineering, or transportation industries.
- Strong understanding of project management methodologies and tools.
- Ability to manage multiple projects with competing priorities.
- Excellent interpersonal and communication skills to engage and influence stakeholders.
- Proactive problem-solving skills with a focus on solutions.
- Experience managing budgets, schedules, and resource allocation.
- Commercial awareness and attention to detail.